

PRESS RELEASE

July 21, 2022

How part obsolescence and supply-chain challenges helped Reliable Controls improve its bestselling MACH-ProView LCD controller

Victoria, BC, Canada—After more than a year of supply-chain challenges, Reliable Controls has released an updated version of its popular MACH-ProView™ LCD controller. The MACH-ProView LCD is a freely programmable BACnet Building Controller and BACnet Operator Display that provides attractive, customizable, high-resolution graphical interfaces facility managers can use to access, monitor, and control the comfort and energy performance of any space.

In spring 2021, in the midst of launching [an entirely new generation of hardware](#), Reliable Controls made a nimble pivot to redesign the [MACH-ProView LCD](#) after learning one of the processors it depended on was no longer available.

Redesigning the MACH-ProView LCD gave the company an opportunity to improve controller performance in several meaningful ways, with a new processor, new memory, and other revisions. Start-up time is almost half that of the previous version of the controller; users can switch themes 10 times faster; and EQUIPMENTview—a customizable screen view that lets users display and access objects on the LCD—performs much more efficiently.

Many Reliable Controls team members played a critical role in overcoming supply-chain challenges and making the redesign of the MACH-ProView LCD a success. “I am very proud of the hardware, firmware, and software teams’ ability to pivot projects and take on huge uncertainty to deliver a revised product that is even better than before—in as short a time as possible,” said James Puritch, vice president of R&D at Reliable Controls. “Our plan was made possible due only to the tireless efforts of our purchasing team to secure parts and build a new product pipeline.”

Around the same time in 2021, global supply-chain issues forced a halt in the manufacturing of non-LCD models of the MACH-ProView, as well. Reliable Controls is pleased to



announce all six models of the controller are now available for order through the company’s global network of factory-certified Authorized Dealers:

- [MACH-ProView](#)
- [MACH-ProView with Router](#)
- [MACH-ProView LCD](#)
- [MACH-ProView LCD with Router](#)
- [MACH-ProView LCD Operator Display](#)
- [MACH-ProView LCD Operator Display with Router](#)

“The MACH-ProView empowers people to interact with their space in a simple, seamless, unique way. When supply-chain and raw material constraints disrupted our ability to produce it, we knew we could not stand by and wait for things to return to normal,” said Reliable Controls executive vice president of sales Levi Tully. “I could not be prouder of the tremendous effort our team devoted to doing whatever it took to get that power and experience back in the hands of users worldwide. A truly outstanding effort.”

Find a Reliable Controls Authorized Dealer near you today: reliablecontrols.com/sales/

Learn about how Reliable Controls technology is used in buildings around the world: reliablecontrols.com/projects

Contact: Reliable Controls
Phone: 250.475.2036
Email: info@reliablecontrols.com